

WE'RE READY TO RESPOND

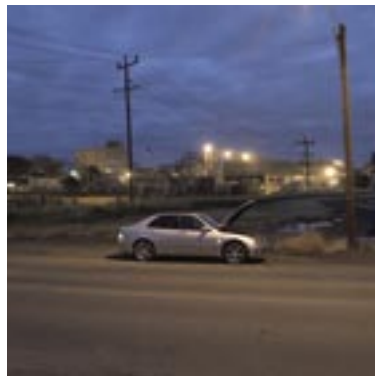




2/3
INTRODUCTION



4/5
VEHICLE SECURITY + PASSENGER
SAFETY

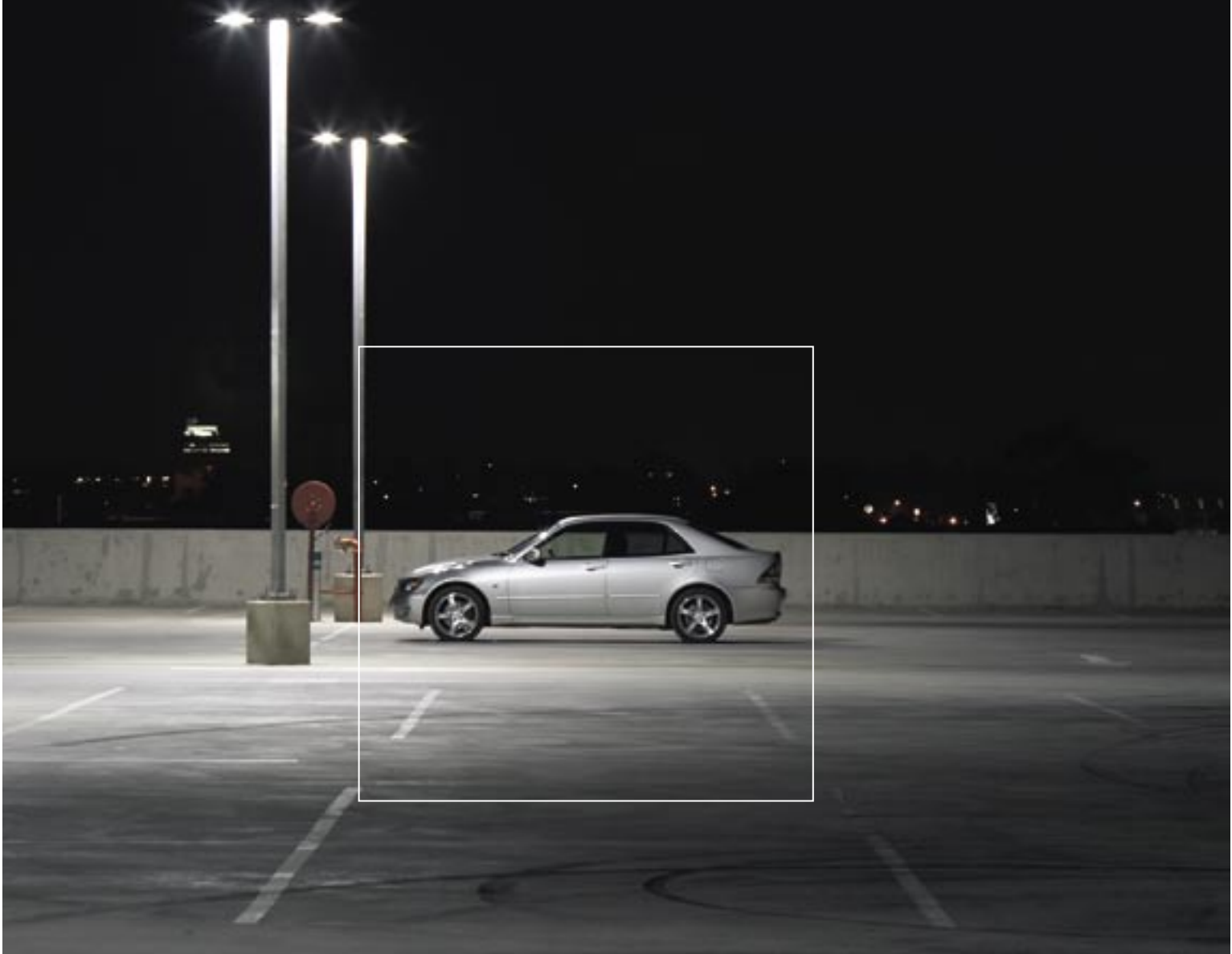


6/7
CARCOM SERVICES

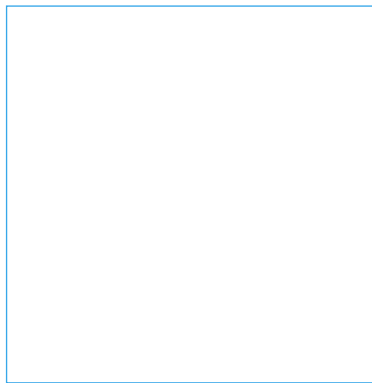


/8
FREQUENTLY ASKED QUESTIONS

ONE CAR IS STOLEN
EVERY SIX MINUTES



Because we're ready to respond*, CarCom provides you with the added confidence and peace of mind that only a monitored security system can offer.



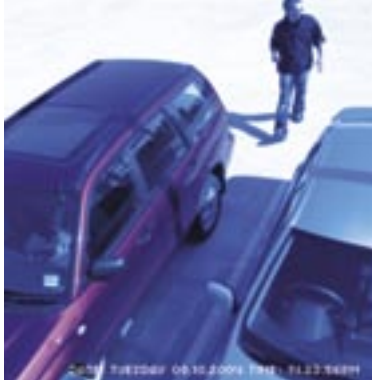
The CarCom vehicle security and passenger safety system utilises the latest in-vehicle technology to protect you and your vehicle. Using a combination of the mobile phone network and satellite tracking systems CarCom monitors your vehicle's alarm and is able to help locate, track and recover your vehicle in the event of a break-in or theft.

In addition, if you or your passengers' safety is at risk, CarCom can guide the Emergency Services to your location.

BY THE TIME YOU
FINISH READING
THIS BROCHURE
THREE CARS HAVE
BEEN STOLEN



05_SECONDS



10_SECONDS



15_SECONDS



According to the National Motor Vehicle Theft Reduction Council, 88,000 motor vehicles are stolen in Australia each year equating to one vehicle being stolen every six minutes. Total police, legal and insurance costs reach well over \$1 billion annually. CarCom helps to make vehicle recovery quicker and more efficient thereby helping to reduce costs and the inconvenience caused to you.

If an intruder breaks in to your vehicle and your alarm is activated, as soon as the CarCom Customer Assistance Centre receives notification through the CarCom system, tracking is initiated and if necessary the Police can be contacted to apprehend the thief and assist with vehicle recovery.

At the press of a button you can be connected to the Emergency Services if you ever find yourself in an emergency situation.

And by using the satellite tracking system and mobile phone network, in the event of a breakdown CarCom is able to locate your vehicle anywhere within Australia* ensuring that assistance can be provided if required.

IT ONLY TAKES TWO
SECONDS TO PRESS
A BUTTON



actual size



The CarCom system offers a number of ways to help keep your vehicle, your passengers and you, safe:

- » Vehicle Alarm Monitoring
- » Stolen Vehicle Tracking
- » Emergency Assistance
- » Roadside Assistance Referral
- » Remote Door Unlock
- » Low Battery Alert

We're monitoring even while you're not watching

Through the continuous monitoring of your vehicle's alarm system, we offer you added peace of mind and additional security for one of the most valuable assets you will invest in. Even leaving your vehicle in an area that is not so well known to you becomes a less worrying choice because we will be monitoring until you return.

Protecting your vehicle – or we'll help find it if it gets stolen

If your keys are stolen or a thief does manage to beat the alarm system and steal your vehicle, with one call to CarCom we will quickly locate and start tracking your vehicle. Under Police supervision CarCom can remotely immobilise¹ your vehicle and assist with recovery procedures.

We'll help to keep you and your passengers feeling safer when on the road

If you find yourself in a fix or need a quick response to an emergency situation, help is at hand with a simple connection to the Emergency Operator along with your vehicle's location information.

Need breakdown assistance – it's a button-press away

If you or your family run in to mechanical difficulties, help from your nominated Roadside Assistance provider² is just a button press away, and of course your vehicle's location is automatically provided when you call.

We'll help to reduce the stress in your life

With kids, golf clubs and shopping to contend with, you could easily lock your keys in your vehicle. With CarCom installed, by simply calling the CarCom Assistance Centre your doors can be remotely unlocked³ and you can continue with your day. And if you accidentally leave your headlights or cabin light on and your vehicles' battery starts to run flat, CarCom will let you know.

How do I purchase CarCom?

If you would like to discuss how CarCom can give you added peace of mind, please call us on **1300 227 266 (1300 CARCOM)**.



If you have any questions that are not adequately answered here, please go to www.carcom.com.au

Some other benefits you may wish to consider. CarCom is:

Backed by a market leader

The CarCom service is operated by Intelematics Australia Pty Ltd, a leading supplier of GPS vehicle security services. CarCom is provided to the same exacting standards as leading automotive manufacturer programs also operated by Intelematics Australia.

Tailored for insurance benefits

CarCom is designed to comply with the requirements of insurers who insist on high-grade monitored systems in return for insurance benefits[^].

Installed with a 'Light Touch'

CarCom hardware has been designed to be simply installed and minimise impact on your vehicle. CarCom's power consumption – a major consideration in vehicle monitoring technology - is a fraction of some other systems. CarCom's button-pad is elegant and understated with an Australian Innovation Design patent awarded and even eliminates the need for a separate microphone.

Without hidden costs

A mobile carriage plan is a significant hidden expense with systems that require you to provide a separate SIM card. With CarCom, network carriage is always inclusive⁴.

Considerate of your privacy

CarCom incorporates advanced privacy and security features, designed by Intelematics for Australian conditions, to prevent eavesdropping, and prevent unauthorised tracking or unlocking of your vehicle. Your vehicle is tracked only when necessary, and your location is only passed to Emergency Services.

Available nationally

CarCom utilises the national Telstra GSM network offering a wide ranging service area covering 95% of the Australian population.

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